S.C.V.M.A. Young Veterinarians

Citrus Cafe Jan 20th, 2015



Carlp@icloud.com

S.C.V.M.A. Young Veterinarians



Conclusions

- •Dynamic
- •Delayed gratification
- Growth
- Serendipity

Veterinary Medicine

- Animals
- Science
- Medicine
- People
- Business



My Story

- Externship
- •Oakland Animal Hospital
- •SunSurf Animal Hospital
- •Blue Cross Dog & Cat Hospital
- Long Beach Animal Hospital
- Management

Oakland Animal Hospital

OAKLAND ANIMAL HOSPITAL, P.C. WILLIAM L. EBINGER, D.V.M. JOHN M. SIEMIANOWSKI, D.V.M. CARL PALAZZOLO, D.V.M.

SMALL ANIMAL MEDICINE AND SURGERY

THE POCHESTER CLARION

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Bursday, November 23, 1978 Couple Save Rare Owl

Chiclard Township ended up a few days. as a rather rewarding one. Although the Busch very sensitive when taken. Michigan, he said.

Taking the neighborhood family did provide the hird from their revisionment and. When healthy, Professor

dersent, but upon ap-

sith as and kept it in our - he couldn't hast, he wouldn't stage for a few days. We not." ow something was wrong

children on a hay rule trip to with hot dogs and placed in a confined area. Host will be not free to Mrs. Bunch spid "There he dishbad Hier, and so off they favorite dish. wer, trying to get out of the west with their new found ear of our tractor, but with prosture to the Oakland have already been removed," rat. I think he would like a little ancress.

Animal Hospital in a hospital apolesperson born. The Basch family first Bachester where Dr. Carl reported According to Dr.

was sitter a long saved or a potenting to the X-ray, fully equalsed group bound out, utable to "Unrepaired, it would more than there or four eventually lead to the bird's death, because if he couldn't And so we book it home for he couldn't hand, and if

"Professor, as they call

the neighboring homes in a hand-supers he wouldn't Last Saturday. Professor continue his free and easy most for could, they extend touch it. But probably are libred was taken to Stoney libraryle in the wild Churk spon a long-sered call, some of the mice and Creek Nature Center where and Kathy Bucck, however, Chipmanks we have running he could be accommodated would like to see the hird A truck passing as pretty around a lot "Within these some efficiently and readily leved near their boons. fact allow hit the swidt hit days there was cill no as they maintain a mice. "We've kinds gotten the true he was purched in." shange in the end they colony, Processor Hard's ettached to him," Mrs.

Dr. Paluzzolo ates said doory Railsween night for Egament or countling and extranous somes wouldn't that long cored only are Kethy and Chuck Busch of that it night heal by itself in startle him too much." Wild coursed in this area. "You animals he explained become don't are them much in

Blasch said. "And on this "Some of the handages even there's plenty for him to

Although a decision has hought the hird might be a Palarania X rayed the bird. Palarania, the own until not yet been made as to just "The radius of his left probably he freed next where Professor Hoot will be counting the injured bled, wing was fractured. Dr. Saturday when all the tage, let go, Dr. Palaccols said her ass what they thought Palargelo explained, comes off and his wing in expents at the preserve will know just where would be the favorable spot.

Togethorness-

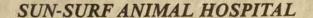
Dr. Carl Polazzala halds Professor Hoof. whose broken left wing has him confined from the wilds, in a separate word at the Oakland Animal Hospital. (Clarion photo).









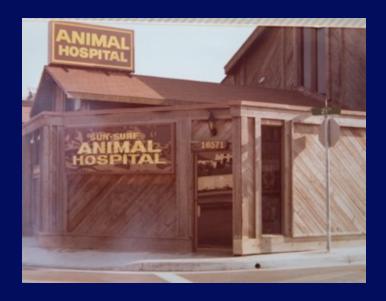


CARL PALAZZOLO, D.V.M.

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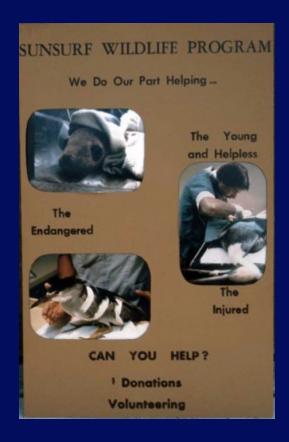












Seal Beach Journal-Harbour Sun

Sun-Surf Animal Hospital 'Save Wild Life' program

Dr. Carl Palazzolo, veterina-rian at the Sun-Surf Animal Palazzolo said there was a need thospital, tasked to the Harbout for fish is feed the sea lions or Sun last week about the hospit-seals that are brought in to the al's very active wild life hospital.

no longer connected with the facility, Dr. Palazzolo is determined that the very active wild life care plan will continue, although it has been reorga-

"We will continue to care for all ill or injured wild life," the veterinarian said, "and that is the base plan of the reorganization," he said

"We want to relocate all animals after the rehabilitation program if they get over the injuries or illness they have. You must remember, however, that these wild animals have to be in allow a human to pick them up and bring them here, so our success rate isn't one hundred per-

Dr. Palazzolo said those animals that cannot be released back into the wilds for one reason or another are then used in breeding programs to prop-ogate the species.

"For instance if we have a hawk and one wing has been severed, we certainly couldn't release that bird into the wilds, but the bird could be breed and produce," he pointed out

"Whatever fishermen bring Although the former owner of Sun-Surf, Dr. Joel Pascoe, is no logger. easier to feed a small sea lion or

The hospital also has a need for a refrigerator and for volun-

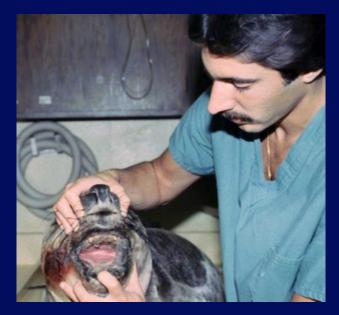
They also need volunteers to do clerical work.

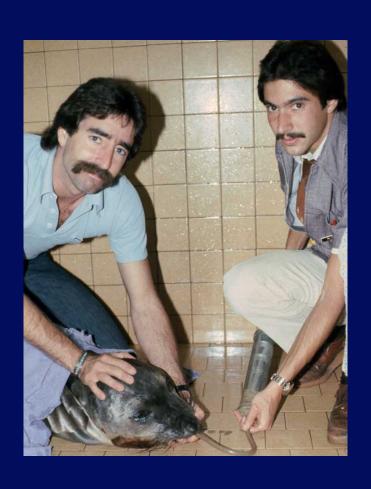
"We don't have a lot of clerical work, but what we do have to do takes staff time and it would help if we could get a volunteer to handle it," explained the doctor.



Shown here in Dr. Carl Palazzolo, veterinarian at Sun-Surf Animal Hospital in Sunset Beach. Hospital has active wild life program. In the photo is a duck brought in by a concerned citizen when it was noticed that the bird had a brokan log. (Harbour Sun Photo)



















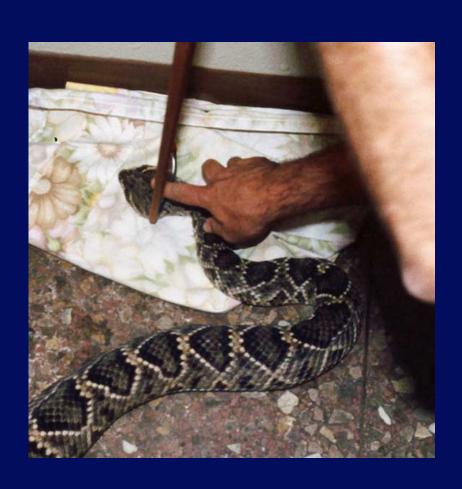










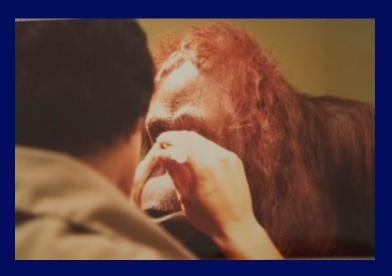
















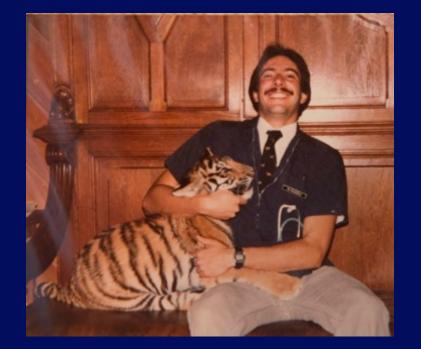














When African beasts roamed Irvine's Lion Country Safari

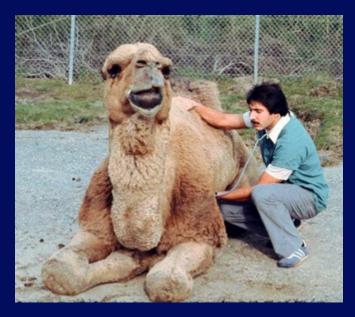


Bettle Kym Young of Newport gets a closeup of a tiger. Young, Miss Los Angeles Chinatown, was at Lion Country Safari to celebrate the Chinese Year of the Tiger in January 1974. (Los Angeles Times)

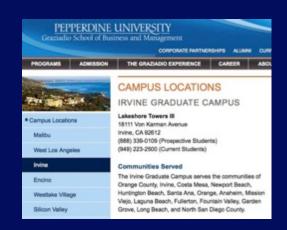








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Sun Surf

•Win-win







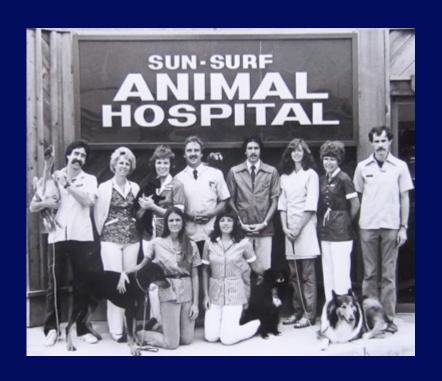




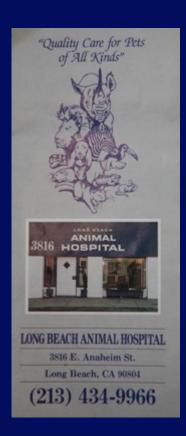


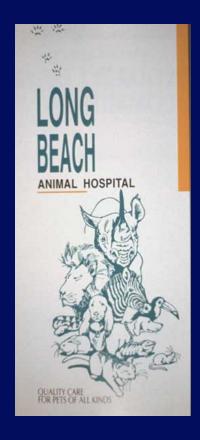






















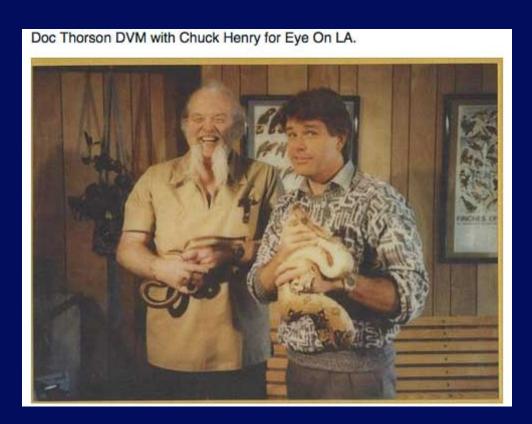








Long Beach Animal Hospital



Psittacosis Update

This treatable disease affects both birds and humans.

by Carl Palazzolo, D.V.M. and Douglas Mader, M.S., D.V.M.

PSITTACOSIS (from the Latin word for "parrot"), is a very serious disease ecting both birds and humans. The disease is caused by an unusual bacteria called Chlamudia psittaci. It goes by a number of names in the pet trade and the bird world, often referred to as parrot fever, one-eyed cold, ornithosis, or Chlamydiosis.

Although psittacosis is found in wild birds, it is more commonly detected in captive or pet birds. At least 130 avian species are thought to be susceptible, with 57 of these species in the parrot family. Many diverse strains of this bacteria exist and can infect a wide range of avian and mammalian hosts. One percent of the wild bird population is estimated as either being infected or carriers.
The Association of Avian

Victorinarians estimates there are approximately 40 million pet birds. Estimates of the incidence of psittacosis range from 15 to 30 percent in palttacine birds, making this sease of great importance to all

Legal precedents have been established in United States courts based on the ability of psittacosis to infect humans. This disease, which has international implications concerning both humans and birds, is so important that the American Veterinary Medical Association held a symposium in 1988 on avian chlamydiosis. Some of the findings of these experts have been incorporated into this

The Disease in Birds

The disease is spread by inhaling dust from feathers and drop-



This pellow-naped Amazon has the typical "sick bird" appearance of a parrot that has politacosis.

pings infected with the Chlamydia organism. Transmission through the egg and parents feeding their chicks are both suspected as routes of transmission. Incubation time is highly variable, varying with strain of Chiamydia and the species of bird. The disease is thought to be instigated by stresses such as overcrowded cages, transport, changes in feed and recent importation. Because of this, paittacosis is commonly associated with fies market birds, dirty pet shops and large, poorly managed

aviaries. The Chlamydia organism weakens a bird's immune system, which results in the bird becoming susceptible to other bacterial and viral diseases. These secondary diseases can mask the symptoms of psittacosis, adding to the diffi-

culty of establishing a diagnosis. Symptoms of psittacosis vary tremendously, and are influenced by factors such as husbandry, immune system status, virulence of a specific strain of Chlamydia and the presence of other pathogens (becteria, viruses and fungi).

Avian Antibiotic Therapy

Your understanding of avian antibiotics may help improve your sick bird's chances of recovery.

by Douglas R. Mader, DV.M. and Carl M. Palazzolo, DV.M.

MOST OF US are familiar with antibiotics. In fact, if you have over heer to a doctor for an illness, you may have taken antibiotics yourself.

The term antibiotic refers to drugs derived from living organlams, and it can be broken down to its roots anti, against or hostile to words, antibiotics are a group of chemicals that either inhibit the growth of, or destroy, bacteria and microorganisms. If used incorrectly antibiotics' ability to destroy can exsend well beyond the bacteria infecting the bost organism and can actually kill the host they are meant.

Antibiotics are part of a broader group of chemicals called antimicrobials. Arzimicrobials are any drugs that kill microbes, such as bacteria protozoa, viruses and fungi. Penicillin, a drug produced from the mold Penicillium, and tetracycline, which is produced from a fungus called Streptomyces, are both antimicrobials, but more spe-

cifically, they are also antibiotics. Scientists here found ways to make synthetic antibiotics. By true definition, then, these synthetic anlibiotics are not actually antibiotics. even though they are used to kill becteria Instead, they are classified as areimicrobials since they are not derived from living organisms.

The terminology becomes even more perplexing because medicine is continually discovering new antibiotics that are closely related to exlitting antibiotics. Thus, qualifiers are added to the various names of these new drugs. The ceptusionewer drugs are classified as second-generation and third-

The History of Antibiotics

Since ancient times, molds have been used to treat infections. Documentation in Arabic, Greek and Roman medical writings states that molds and moses were used as poultices, in 1633 Cirichona bank was used to treat malaria in human Medical treatment of malaria improved in 1820 with the introduction



Antibiotics can save a bird's life, but carelies over of those strips can be swry dangenus

Reptile Medicine



William Ridgeway, D.V.M.

Long Beach Animal Hospital 562-434-9966 (WWW.LBAH.COM)

Wildlife Program



Carl Palazzolo, D.V.M. Long Beach Animal Hospital 562-434-9966

(WWW.LBAH.COM)

gency room for ill or ed wild birds, mammals

emergency medicine.

The majority are seabirds with broken wings, says Palazzolo.

They're attacked by cats, or weakened by pesticides and heavy medais, which makes them prone to injury. Some are snared by fishboth the state of the state o

Dr. Carl Palazzolo nurses one of our fine feathered friends back to health. Each year, more than a thousand wild birds and mammals are brought to the Long Beach Animal Hospital for surgery and other emergency medi-

says Palazzolo. "They don't crave our affection.
"The point is there is no indi-vidual to take care of wildlife," he adds. "With the burgeoning human population — which is 90 percent of the myblem — wildlife encoun-









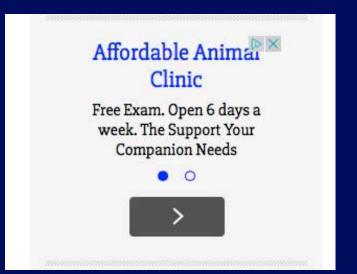






Promotion







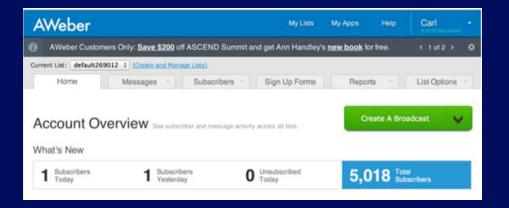
Cruelty Case

On Saturday night a Long Beach cat was maliciously shot with an arrow. If anyone has any information please contact Long Beach Animal Control. It happened near Long Beach Blvd and Del Amo Blvd at 51st street. This radiograph s... See More

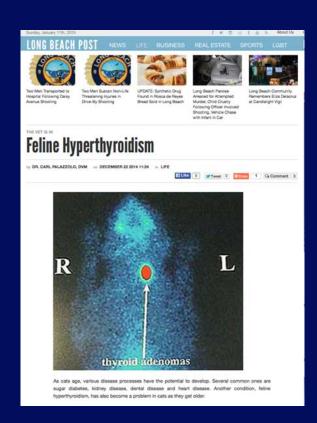


4,930 people reached

Liking and commenting as Long Beach Animal Hospital









LBAH Web Site

Digital photography





LBAH Web Site

DENTAL DISEASE



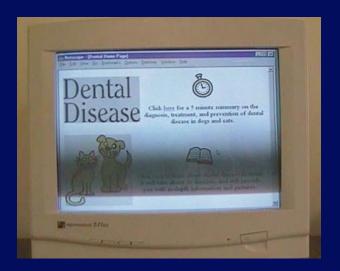
5 MINUTE SUMMARY OF DENTAL DISEASE

Just a quick overview to explain basic problems and preventative procedures.

DETAILED ARTICLES

This section gives the fullest comprehensive articles of dental anatomy, definition of diseases and diagnosis. Teatment and prevention are covered as well.

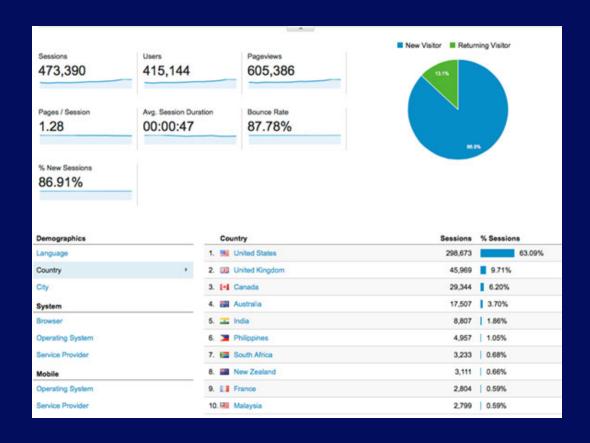








LBAH Web Site







Brime Minister Republic of Mauritius

19 May, 2006

Dear Ms Fukumoto,

I wish, on behalf of my wife Veena, and in my own name, to thank you most heartily for the personal efforts you invested to ensure the timely delivery of the vaccines.

Your action demonstrates a level of professionalism and commitment to animal care and welfare that one hardly witnesses these days.

I hope we will get an opportunity in the near future to meet you in person to express our appreciation for your gesture.

With best regards.

Yours sincerely,

Dr the Hon Navinchandra Ramgoolam Prime Minister

Ms Bandra Fukumoto Manager Long Beach Animal Hospital 3816 E. Anahelm Street Long Beach, CA 90804 United States of America







R.S.V.P. (Regrets only) Tel: 454 1016 - 454 1017









JAVMA Articles

The art of leadership

One of the most important roles we assume as veterinarians is that of a leader. It carries with it a substantial

good leader. Good leadership is a precious virtue that separates a great team from an average team. Good leaders are

are and where you are going. It values the big picture over the minutia of details.

Honesty-Not being hon-

The dynamics of change

Carl Palazzolo, DVM, MBA, and Ann Feyerherm, PhD

Change is an inevitable part of today's business enpament. In this article, the third in their series, Drs. alazzolo and Feyerherm describe how change affects hange.—Editor

The art of progress is to preserve order amid chaos and to preserve change and order.

—Alfred North Whitehead

Most organizations have only a few core values. The core values of your practice are embodied in your mis-

Second, it is easy to fall into the trap of mistaking stazelid and Feynman opsored how change can be the process of change for change uself. Activity-con-etter managed by understanding the phases of the process of change for change uself. Activity-con-tered programs such as team building, development of quality circles, and staff empowerment are accepted methods of implementing change in organizations.⁵ But these programs are not change in and of them-selves. True changes are changes that solve concerte

Third, when implementing a change in your busi-

Small Business Concerns

Managing for the future

Ann Feyerherm, PhD, and Carl Palazzolo, DVM, MBA

For veterinary practices to stay successful, veterinaries need to understand the changes that will come subtout in the business enveronment. In this sticle, the second in a series, Drs. Palacoto and Engineerin de-second in a series, Drs. Palacoto and Engineerin de-second in a series, Drs. Palacoto and Engineerin de-

Littery indicates that Western society has been

second in a series. Dr. Pelacotte and Equipment de-sorbies forms of the changes extensionaries can expect and actions they should take now to prepare themselves for the Anne—Estor.

Tash individual in your organization has enviral strategiment deliers and most continually fear in per-fect the deliers and most continually fear in per-fect the deliers and most continually fear in per-fect based, marketing survives, and time assungment. Managers must be adopt in problem solving, conducting effective meetings, and resolving conducts. Finally,

Group decision making

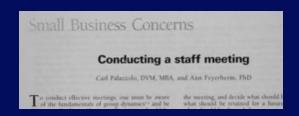
Carl Palazzolo, DVM, MBA

ual notions of common sense. Even though this generally emanate from the group will be of limited value

All of us make decisions on a daily basis, usually of group leader, the group will be dysfunctional, we on the basis of personal experience and our individing everyone's time and energy, or the decisions to

JAVMA Articles



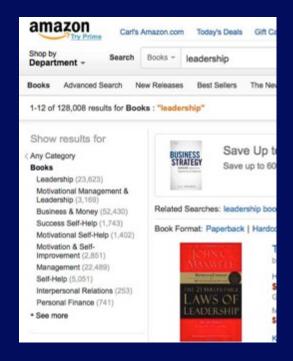








•Role of the Follower







Reprinted from the JOURNAL OF THE AMERICAN VETERINARY MEDICAL ASSOCIATION, Vol. 202, No. 4 Pages 533-535.

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The art of leadership

One of the most important roles we assume as veterinarians is that of a leader. It carries with it a substantial good leader. Good leadership is a precious virtue that separates a great team from an average team. Good leaders are are and where you are going. It values the big picture over the minutia of details.

Honesty-Not being hon

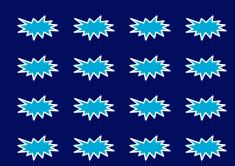
•Leaders do the right thing

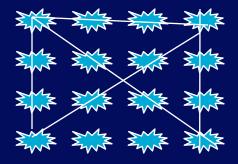
- •Leaders do the right thing
- •Respect

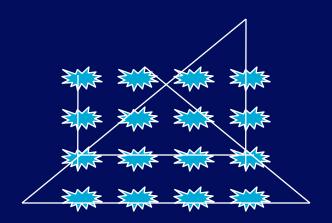
- •Leaders do the right thing
- •Respect
- •Self awareness

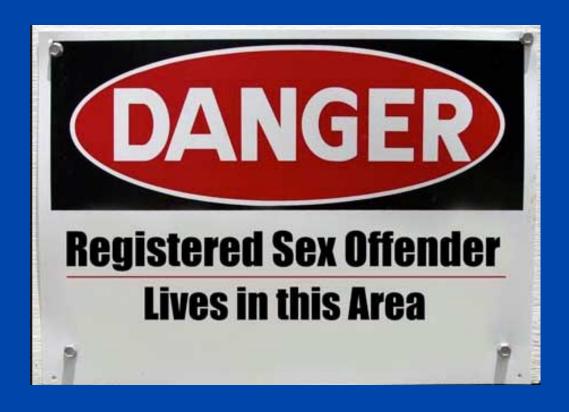
- •Leaders do the right thing
- •Managers do things right
- •Respect
- Self aware
- Integrity

- Leaders do the right thing
- •Managers do things right
- Respect
- Self aware
- Integrity
- Constraint



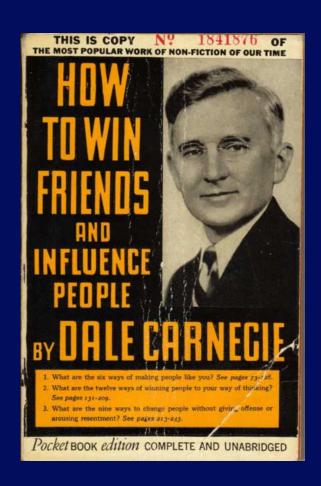


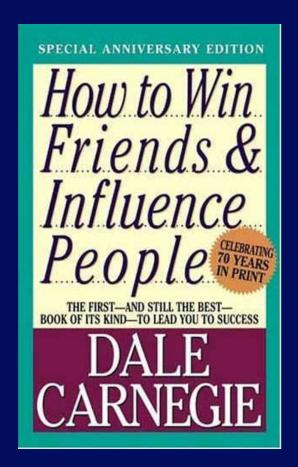




- •Leaders do the right thing
- •Respect
- Approach
- Self aware
- Integrity
- Constraints
- People skills

People skills





Learning Organization

Small Business Concerns

Turning a veterinary hospital into a learning organization

Carl Palazzolo, DVM, MBA, and Gregory Stoutenburgh, BS

To stay competitive, veterinary hospitals must get better work from their employees. Getting better these strategies. work, however, does not necessarily mean making employees work harder; it means helping them to develop and expand their abilities, so that they will be of greater benefit to themselves and the hospital.3 This is accomplished by establishing a business culture in which learning is an integral and ongoing process, that is, by turning your hospital into a learning organization.2

In many business organizations, the day-to-day pressures of getting the job done stifle the innate curiosity of employees and their natural motivation to learn, grow, and be part of a team.3 Therefore, establishing a culture of learning requires a change in mind-set.

What is a Learning Organization?

A learning organization is an organization skilled at creating, acquiring, and transferring knowledge and at modifying its behavior to reflect new knowledge and insights.4 This requires a never-ending process of learning and then applying what is learned.

For a business to succeed as a learning organiza-

Except for the hospital's vision, there is not any area of a veterinary hospital that could not benefit from constant fine-tuning.7 A learning organization makes an ongoing effort toward enhancing basic medical knowledge and skills of every staff member, providing greater client service and education, and refining business operating procedures.

Disciplines of a Learning Organization

There are 5 disciplines that are essential components of a learning organization: systems thinking. personal mastery, mental models, building shared visions, and team learning.2 All 5 must be developed in concert if a business is to be successful as a learning organization, but none of the 5 is an endpoint in itself. All 5 are continuous processes that must be ingrained into the organization's culture.

The first step in turning a practice into a learning organization is understanding and applying the 5 disciplines. It will take time to gain proficiency in these

Learning Organization





Learning Organization

Patient Safety

How much blood can be taken from a bird?

- · HCT tube contains .06 ml
- · Lab needs 0.3 ml
 - · May need to prioritize
 - · PCV/TP
- Budgie (30-40 gr)- .25-.5 ml
- Cockatiel (80-120 gr)- .7-1.5 ml
- Parrot- 300 grams 1.8-4 ml











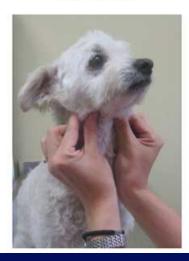


In Home Exam

Pets are experts at hiding illness, so paying close attention to the hidden physical changes that preceed some diseases can be highly beneficial. There are several basic physical parameters that you can assess at home on a weekly basis to alert you to a medical problem before it becomes entrenched and difficult to treat. If you find a problem with any of these physical exam findings bring your pet in for one of our <u>doctors</u> to confirm there is a problem and make a specific diagnosis.

1. Submandibular

Submandibular are under the angle of the jaw. Use your thumb and index finger and palpate both at the same time.





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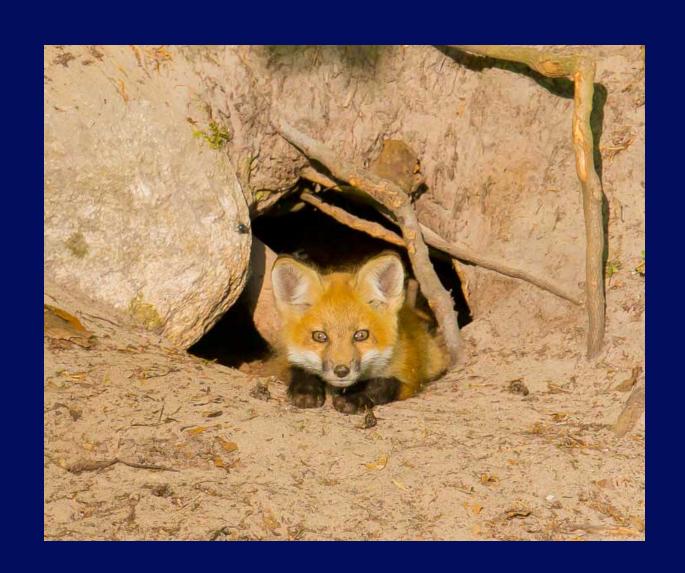












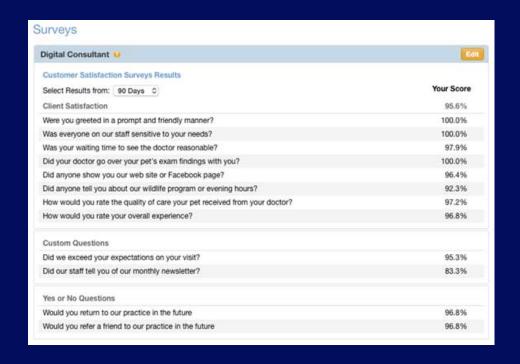




Exceeding Client Expectations

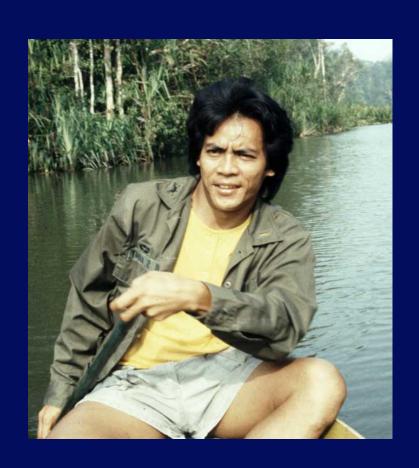
•Examples?

Exceeding Expectations







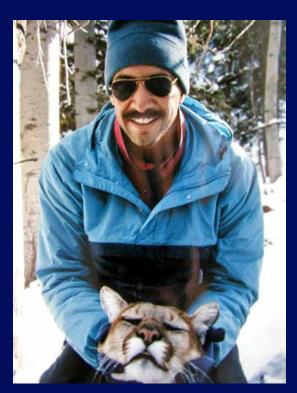
















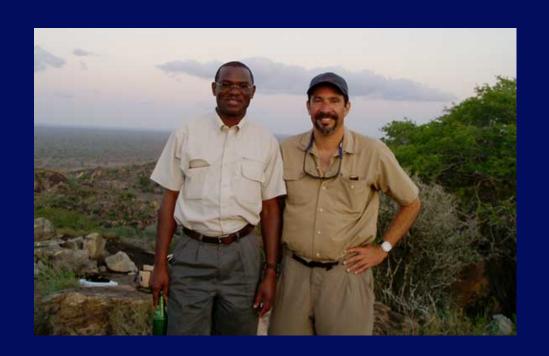












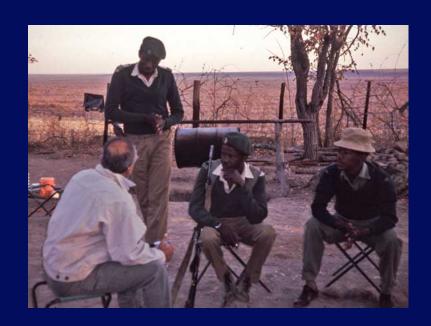




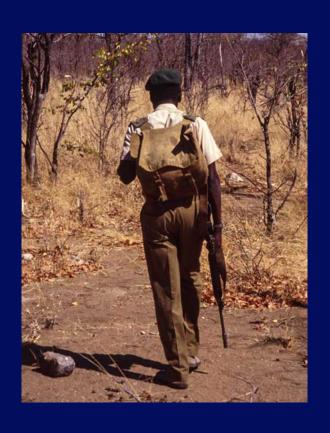


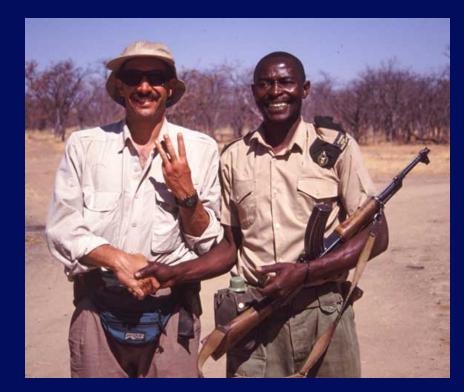












S.C.V.M.A. Young Veterinarians

•Feedback to Peter Weinstein

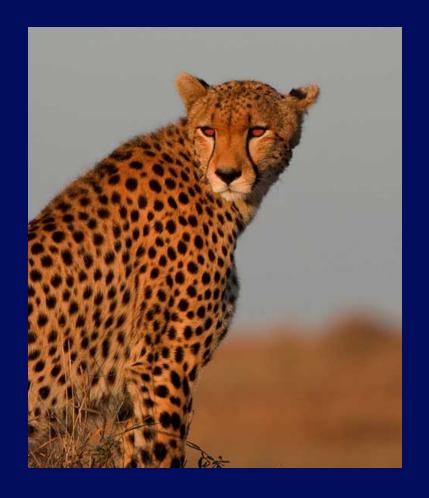
•PWeinstein@scvma.org

Wildlife Photography/Conservation lecture

Harbor Springs trip

Photography





Wildlife Photography







Future trips



Conclusion

Life is like a camera. Focus on what is important and capture the good times, develop from the negatives, and if things don't work out, take another shot.

Conclusion

